

**MICHALCO ET AL. v. COMCAST OF GREATER
FLORIDA/GEORGIA, INC. et al.**

Case No.: 02-03448 CV-B, Circuit Court, Fourth Judicial Circuit, in and for Duval County, Florida

**NOTICE OF PROPOSED CLASS ACTION SETTLEMENT –
PLEASE READ CAREFULLY**

If you are or were a Comcast subscriber in the City of Jacksonville, Florida or in DeKalb County, Georgia between June 24, 1997 and February 13, 2012 (the "Class Period"), and suffered damages as a result of Comcast's alleged failure to comply with the customer service standards contained in Jacksonville Ordinance 97-674-E, Section 710.107 or contained in 47 C.F.R. § 76.309(c), incorporated into the DeKalb County franchise agreement, during the Class Period, you are a member of the Settlement Class and you may be entitled to benefits under the Settlement. The Settlement also imposes other requirements, which are set forth in the Settlement Agreement.

**THIS IS A SUMMARY OF THE TERMS OF THE SETTLEMENT.
TO REVIEW ALL OF THE TERMS, PLEASE SEE BELOW ON
HOW TO OBTAIN MORE INFORMATION.**

WHAT THIS LAWSUIT IS ABOUT: The Settlement resolves a lawsuit over whether Comcast complied with the customer service standards set forth in the franchise agreements between Comcast and the City of Jacksonville, Florida and DeKalb County, Georgia during the Class Period. Comcast denies liability, but has agreed to this proposed settlement because it avoids costs and risks from continuing the lawsuit. This Settlement is made without any admission of liability and prior to any adjudication of the merits of the case. The Settlement entitles subscribers to benefits and releases Comcast from any liability.

THE PROPOSED SETTLEMENT:

If you are a *Current Subscriber*: Any current Comcast subscriber who suffered damages as a result of Comcast's alleged failure to comply with its customer service obligations during the Class Period is entitled to receive: (a) two settlement vouchers each with a total value of Five Dollars (\$5.00), redeemable toward pay-per-view ("PPV") programming; **or** (b) a single settlement voucher valued at Ten Dollars (\$10.00) that can be used toward adding an additional service (television, internet, and/or telephone) to your account.

If you are a *Former Subscriber*: Any former Comcast subscriber who suffered damages as a result of Comcast's alleged failure to comply with its customer service obligations during the Class Period is entitled to receive a single settlement voucher for free installation of cable television service. The voucher is available to a Former Subscriber only if he/she does not owe a past due balance to Comcast or any Comcast Affiliated Entity. For Former Subscribers with past due balances, the value of the voucher will first reduce the amount owed, and any amount remaining will be applied towards the installation charge.

Attorney's Fees & Costs: Subject to Court approval, Comcast has agreed to pay Attorney's Fees and Costs to Class Counsel in an amount not to exceed One Hundred Fifty Thousand Dollars and Zero Cents (\$150,000.00). This payment will not reduce the amount of settlement benefits available to the Class.

Class Representative Incentive Payments: Subject to Court approval, Class Counsel will make a payment in the amount of One Thousand Five Hundred Dollars and Zero Cents (\$1,500.00) to each of the three class representatives for their work during this litigation.

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Your legal rights are affected whether you act, or don't act.

DEADLINES:

SUBMIT A CLAIM FORM	If you believe you are a member of the Settlement Class and want to submit a claim, you must download the Claim Form at the website listed below, complete the Claim Form and send it to the Claims Administrator by <u>August 31, 2012</u> .
EXCLUDE YOURSELF	To exclude yourself from the Settlement Class, you should mail Class Counsel at the address listed below, identify yourself and list your legal address and include a statement that you want to be excluded, no later than <u>June 18, 2012</u> .
OBJECT	If you are a Settlement Class Member and have not excluded yourself, you can object to the Settlement by submitting a written objection by mail to Class Counsel at the address listed below, no later than <u>June 18, 2012</u> .
GO TO A HEARING	The Court will hold a Final Approval Hearing on <u>July 2, 2012 at 1:30 p.m.</u> to consider any written objections and whether to approve the Settlement.

ADDITIONAL INFORMATION:

The description in this Notice is general and is a summary of all the Settlement terms. More details about the lawsuit and the Settlement, including the actual Settlement Agreement and Claim Form, are available at the settlement website, www.MichalcoSettlement.com. You also may direct questions to Class Counsel at: The Wilner Firm, Attn: Richard J. Lantinfberg or Norwood S. Wilner, 444 E. Duval Street, Jacksonville, FL 32202, www.WilnerFirm.com, and/or review the court file during business hours at the Circuit Court, Fourth Judicial Circuit, in and for Duval County, Florida, Duval County Courthouse, Jacksonville, Florida 32202. **Please do not contact the Court or Comcast directly with any questions.**